# Proceed to checkout:

Your profitability guide for **Limango** 



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limango / ZEOS / 1/2 TRADEBYTE

## Marketplace pulse

#### Reach



Serves markets in **Germany** and **Austria** 

Over two million active customers

Four million monthly active users

#### **Business performance**



Approximately €840 million GMV.

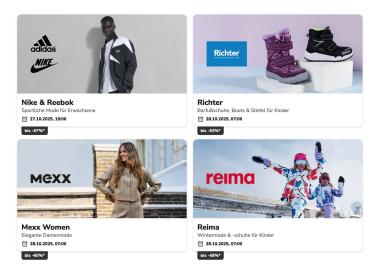
Customers make an average of five purchases per year.

High number of items per basket and lower than average return rates.

#### Platform focus

#### Operates with a "shopping club heritage":

Limango is a membership-based model built around exclusive, time-limited sales events.



#### **Curated, daily campaigns:**

Each campaign features a curated selection of branded products (from categories like fashion, home, kids, and shoes) offered at significant discounts for a few days only.



#### Platform focus

#### Drives urgency and loyalty:

This model creates a strong sense of urgency and exclusivity, which fosters customer loyalty and drives a high frequency of repeat purchases.



## NO.

#### **OYOY Mini**

Skandinavisches Design & Accessoires für Kids

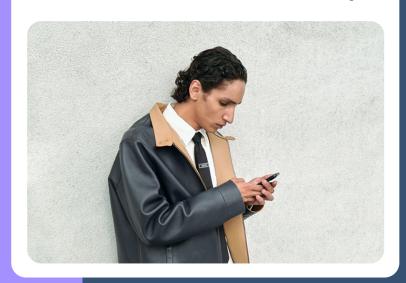
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### Constantly refreshed assortment:

The platform launches 20 to 50 new campaigns every day, ensuring members always have something new to discover.

#### Strong mobile-first audience:

60% of its traffic comes from the app, highlighting a highly engaged, mobile-first customer base that checks for deals on the go.



## **Shopper spotlights**

#### The Limango shopper profile

#### **Demographics**

The primary customer group is families, with a specific focus on mothers.



#### **Behaviour**

Limango shoppers are often busy mothers with limited time, sometimes having only a 10-minute window in their day for shopping. Their shopping is driven by two main needs:

- Inspiration: Browsing daily deals for practical ideas and inspiration, often as a quick mental break rather than a planned purchase.
- **Urgency:** Quickly finding functional products when a need arises, such as a child outgrowing their shoes.
- Fashion trends tend to appear on Limango slightly later.



### **Shopper spotlights**

#### The Limango shopper profile

#### **Engagement**

Loyalty is created through several key strategies:

- "Sticky" communication designed to make visiting the platform a daily habit.
- The Family Star Programme, a loyalty initiative that uses gamified challenges, points, and rewards to keep customers engaged.



### **Profit playbook**

#### Master the fundamentals

#### Develop a specific strategy:

A generic "one size fits all" marketplace strategy will not be effective on Limango due to its unique campaign-driven model.

#### Adopt a partnership approach:

View the relationship with Limango as a partnership focused on mutual success rather than a simple sales channel.



## Actively engage and build visibility

#### Master the campaign model:

Campaigns are exclusive to members and are promoted via daily newsletters to approximately two million customers. Participation typically requires offering discounts between 30% and 50%.

#### **Use Sponsored Campaign Ads:**

This tool allows you to boost the visibility of your campaigns and works very well for generating ROAS.

#### **Optimise product content**

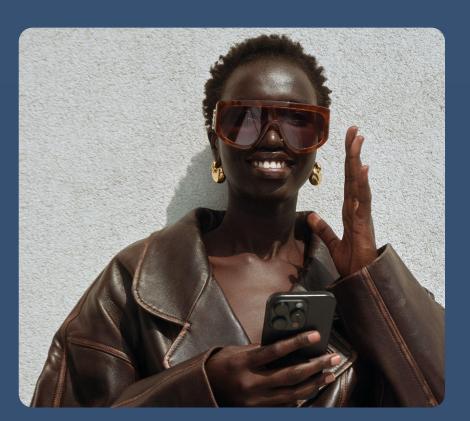
#### Invest in content to drive repeat purchases:

Providing detailed and accurate product content is a key driver for repeat purchases.

#### Focus on sizing information:

To manage returns in a fashion-led marketplace, it is essential to give customers as much information as possible, especially regarding product sizes.





#### Step 1: Get to know the platform

Familiarise yourself with Limango's unique, campaign-driven shopping club model that is exclusive to members. Non-members can shop the regular marketplace, but the main sales events are for members only.

#### Step 2: Register your brand

- Limango is a curated marketplace, so you need to apply to become a partner. You can start by filling out the partner program form on their website. A partner manager will then contact you to discuss the potential fit and next steps.
- Integrate via partners like Tradebyte.



## Step 3: Plan your logistics & meet SLAs

- Limango operates on a drop shipment model, meaning you, the partner, are responsible for shipping directly to the end customer in Germany and Austria.
- Limango has clear logistical requirements that all partners must meet:
  - Every package must include a Limango-branded delivery note.
  - You are required to include a printed, pre-paid return label in every shipment, ensuring a free and easy return process.
- All shipments must have a tracking code.

Meet SLAs with ZEOS: ZEOS can fulfil orders for Limango, other marketplaces, and your own e-commerce site from a single, unified stock pool. This centralised approach ensures you consistently meet SLAs without the operational headache of managing separate inventories.



## Step 4: Onboard your products & localise content

- Connect to Limango via an integrator such as Tradebyte.
- All product information, including titles and descriptions, must be in German. Provide comprehensive sizing information to reduce return rates, a key driver of repeat purchases.
- Limango has strict requirements for product data. This includes using a grandparent-parent-child product structure and providing high-resolution images (at least 720x960 px) on a white or grey background, with no watermarks or logos

## Step 5: Develop your commercial strategy

- Plan your campaign calendar: Success on Limango depends on your participation in their daily campaign business. Work with your partner manager to plan a year-round strategy.
  - To make your campaign offers compelling to members, be prepared to offer significant discounts, typically between 30% and 50% off your regular prices.

#### Step 6: Go live & drive profitability

- Once you're live, use Limango's "Sponsored Campaign Ads" to boost the visibility of your promotions and drive a strong return on ad spend (ROAS)
- Drive long-term success by building brand awareness on social channels like TikTok.
  Creating upper-funnel demand will lead to more customers seeking out your brand directly on the marketplace.